

**JNPP trains 25 resource-persons in “Communication skills for Effective Outreach” to enhance quality of awareness programmes in surrounding areas**

Training programme in *Communication Skills for Effective Outreach* was organized at Information Centre of NPCIL’s office in Ratnagiri for 25 personnel of the project on 28.3.2016.

JNPP has been interacting with surrounding communities to dispel fears and disseminate authentic information since the past many years and it is expected that practice-based skill enhancement programmes such as this will amplify the receptivity of NPCIL’s communication many times over.

CE(JNPP), Sh.P.Mohan inaugurated the programme while extending his gratitude to CP&CC Directorate for the initiative of capacity-building of personnel.

Sh.A.D.Kawale, DGM (H.R) presented his experiences of dealing with people in the interiors of the region citing instances of how objections can be overcome with crisp, factual and honest responses.

The faculty comprised of the following experts of NPCIL:

Sh.M.G.Kelkar, CE( Elec, C&I, R&D)  
Sh.Sudesh Sharma, ACE (CC)

Keeping the group profile in view, the programme was conducted primarily in Hindi and Marathi languages.

NPCIL has been mandated to train and retrain its resource-persons on a continual basis to heighten the impact of its outreach initiatives and this programme was yet another addition to the several other training programmes on this topic conducted at sites such as TMS, NAPS, and others during the current financial year.

S.Sharma (CP&CC Directorate)  
A.D.Kawale (JNPP)

# Opening Address by Sh P.Mohan, CE-JNPP



# Sh Kawale, JNPP sharing concerns of natives of the region



# Sh M.G Kelkar, faculty- emphasizing a point



# Audience-centric training by Sh M.G.Kelkar- in Marathi language



# Participants of JNPP in the training programme



# Participants getting engaged in the discussions



## Summation of concerns raised during public hearings in Haryana, Bhavnagar and Chutka and how these were handled





CP& CC faculty discussing approaches like using sub-text, persuasive communication, etc

