



# न्यूक्लियर पावर कॉर्पोरेशन ऑफ इंडिया लिमिटेड Nuclear Power Corporation of India Ltd.

भारत सरकार का उद्यम  
8 वा तल, विक्रम साराभाई भवन,  
अणुशक्तिनगर मुंबई - 400 094  
Tel :022-25991892

(A Govt. of India Enterprise)  
8<sup>th</sup> Floor, Vikram Sarabhai Bhavan,  
Anushakti Nagar, Mumbai - 400 094.  
(CIN) - U40104MH1987GOI149458



## ONLINE SUBMISSION ONLY

No. NPCIL/BOND/IG/Q3/13(3) SEBILODR/2023-24/06

Date: 19.01.2024

To,  
National Stock Exchange of India Limited,  
Exchange Plaza, Bandra-Kurla Complex,  
Bandra (East), MUMBAI-400 051.

Dear Sir/Madam,

**Subject: Statement of Investor Complaints pursuant to Regulation 13(3) of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015 for the quarter (Q3) ended 31<sup>st</sup> December, 2023 (FY2023-24)**

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015, please find below the statement of Investor Complaints for the (Q3) quarter ended 31<sup>st</sup> December, 2023 (Financial Year 2023-24) with respect to NCD Series (Series -XXVIII, XXIX, XXX, XXXI, XXXII, XXXIII, XXXIV, XXXV, XXXVI, XXXVII and XXXVIII)

### STATEMENT OF INVESTOR COMPLAINTS RECEIVED THROUGH SCORES PORTAL FOR THE QUARTER ENDED 31<sup>st</sup> DECEMBER, 2023

INVESTOR COMPLAINTS/GRIEVANCES WITH RESPECT TO NPCIL BONDS FOR THE PERIOD FROM 01.10.2023 TO 31.12.2023 (FY2023-24)	
1. Number of Investor Complaints Pending as on 01.10.2023	NIL
2. Received during the period from 01.10.2023 to 31.12.2023	NIL
3. Disposed off during the period from 01.10.2023 to 31.12.2023	NIL
4. Number of Investor Complaints remaining unresolved as on 31.12.2023	NIL

### STATEMENT OF INVESTOR COMPLAINTS RECEIVED FROM THE REGISTRARS (MCS Share Transfer Agent Ltd., Beetal Financial & Computer Services(P)Ltd. and Alankit Assignments Ltd.) FOR THE QUARTER ENDED 31<sup>st</sup> DECEMBER, 2023

INVESTOR COMPLAINTS/GRIEVANCES WITH RESPECT TO NPCIL BONDS FOR THE PERIOD FROM 01.10.2023 TO 31.12.2023 (FY2023-24)	
1. Number of Investor Complaints Pending as on 01.10.2023	NIL
2. Received during the period from 01.10.2023 to 31.12.2023	NIL
3. Disposed off during the period from 01.10.2023 to 31.12.2023	NIL
4. Number of Investor Complaints remaining unresolved as on 31.12.2023	NIL

STATEMENT OF INVESTOR COMPLAINTS RECEIVED FROM THE DEBENTURE TRUSTEES (SBICAP Trustee Company Ltd., IDBI Trusteeship Services Ltd. and Catalyst) FOR THE QUARTER ENDED 31 <sup>st</sup> DECEMBER, 2023	
INVESTOR COMPLAINTS/GRIEVANCES WITH RESPECT TO NPCIL BONDS FOR THE PERIOD FROM 01.10.2023 TO 31.12.2023 (FY2023-24)	
1. Number of Investor Complaints Pending as on 01.10.2023	NIL
2. Received during the period from 01.10.2023 to 31.12.2023	NIL
2. Disposed off during the period from 01.10.2023 to 31.12.2023	NIL
3. Number of Investor Complaints remaining unresolved as on 31.12.2023	NIL

Please acknowledge the receipt of the above.

- Note:** 1. It may be noted that there is no Investor Grievances/Complaints under ODR for the Quarter ended 31<sup>st</sup> December, 2023.  
 2. NPCIL has not received any Investor Grievances/Complaints through email or letter or any other form of complaint.

Thanking You,

For **NUCLEAR POWER CORPORATION OF INDIA LIMITED**

*Dipankar Biswas*  
 (DIPANKAR BISWAS)  
 Dy. Manager (F&A)



- Encl.:** 1. Scores Portal Report  
 2. Complaints/Grievances Report from R& T Agents and Debenture Trustees  
 3. ODR Portal Report

Subject: **RE: Request for resolving the issue to login with Scores Portal**  
From: Shivajee Nayek <shivajeen@sebi.gov.in>  
To: dipankarbiswas@npcil.co.in <dipankarbiswas@npcil.co.in>, mkgautam@npcil.co.in <mkgautam@npcil.co.in>  
Cc: MRIDUSMITA GOSWAMI <mridusmitag@sebi.gov.in>, VANDANA KUMAR <vandanak@sebi.gov.in>, Nihal Machineni <nihalm@sebi.gov.in>  
Date: 2024-01-17 17:45



Dear Sir,

Please find below new credentials-

The Link: [www.scores.gov.in/admin](http://www.scores.gov.in/admin)

We are able to login through the credentials. PFB screenshot.

The screenshot shows the 'Scores Portal' interface for the Securities and Exchange Board of India. The page title is 'Complaints Status as on: 17/01/2024'. It displays a list of metrics with corresponding values and links:

Total Complaints Received	0
Total Resolved Complaints	0
Total Pending Complaints	0
Total Complaints Withdrawn	0
ATR/REPLY Sent and Pending With SEBI	0
Review(s) received	Click Here
Direct complaint(s) received from investor	Click Here
New Complaints from SEBI (For Assessment)	--
Clarification Sought By SEBI/Higher Organization	--
Action Taken Report Received	--
Action Taken Report Sent	--
Pending Complaints(Within Our Office)	--
Pending Complaints(With Investor)	--
Pending Complaints(With Subordinate Organizations)	--
Pending Complaints(With Subordinate Organizations - Atr not Received)	--
Reminder/Clarification received from investor/SEBI	--
Clarification sought from subordinate organisation	--

With Regards,  
Shivajee Nayek  
Manager  
Information Technology Department  
Securities and Exchange Board of India  
Ext-022 2644 9518

From: VANDANA KUMAR  
Sent: 17/01/2024 12:59  
To: Shivajee Nayek  
Cc: Nihal Machineni; MRIDUSMITA GOSWAMI  
Subject: Fwd: Request for resolving the issue to login with Scores Portal

----- Forwarded message -----

From: dipankarbiswas <dipankarbiswas@npcil.co.in>  
Date: 17-Jan-2024 12:23  
Subject: Request for resolving the issue to login with Scores Portal  
To: VANDANA KUMAR <vandanak@sebi.gov.in>  
Cc: mkgautam@npcil.co.in "NAGESH VENKATESH POKLE, AGM(F&A) (HQ)" <nv.pokle@npcil.co.in>,"ARCHANA MANISH MISHRA, SR.MGR(F&A) (HQ)" <archana@npcil.co.in>,"B. ASHWINIKUMAR, SR.ASSTT.GR.2(HR) (HQ)" <ashwinikumarb@npcil.co.in>,dl-debtcompliance@nse.co.in,"Company, Secretary" <cswtc@npcil.co.in>,"KETAN SURENDRA



## MCS Share Transfer Agent Limited

3B3 3<sup>rd</sup> FLOOR GUNDECHA ONCLAVE KHERANI ROAD  
SAKINAKA ANDHERI EAST MUMBAI 400072

Phone No: 022-28516021-22, 022-46049717, Email: [helpdesk@mcsregistrars.com](mailto:helpdesk@mcsregistrars.com)

Website: [www.mcsregistrars.com](http://www.mcsregistrars.com), CIN NO. U67120WB2011PLC168872



January 01, 2024

### Nuclear Power Corporation of India Ltd

8<sup>th</sup> Floor, Vikram Sarabhai Bhavan

Anushakti Nagar

Mumbai- 400 094.

Dear Sir,

**Kind Attn : Shri Dipankar Biswas, Dy. General Manager (F & A), Bond Section**

**Sub : Investor's Grievances/Complaint Report for the period from 01.10.2023 to 31.12.2023 .**

This has reference to the above, regarding investor's grievance status for the period from 01.10.2023 to 31.12.2023 for the Series XXIX, XXX, XXXI, XXXII AND XXXIII- for Tranche A to E of NPCIL Bonds.

In this regard, we would like to state as there was no complaints/grievance as on 31.12.2023 for the aforesaid series.

Please take a note of the same.

Thanking you,

Yours faithfully,

**For MCS Share Transfer Agent Ltd**

*C. Prabh*

**Chandrakanth Prabhu  
Manager**

# BEETAL

## BEETAL FINANCIAL & COMPUTER SERVICES (P) LTD.

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

CIN No: U67120DL1993 PTC 052486

Regd & Admn. Office: BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir, Behind LSC

Near Dada Harsukhdas Mandir, New Delhi-110062, Phone: 011-29961281-83

Fax: 011-29961284 Email: [beetal@beetalfinancial.com](mailto:beetal@beetalfinancial.com), Web Site: [www.beetalfinancial.com](http://www.beetalfinancial.com)

Ref: -BTL/Q-3/2023-24/16

Dated: 05/01/2024

Nuclear Power Corporation of India  
Vikram Sarabhai Bhawan, 7<sup>th</sup> Floor  
South Wing, Anushakti Bhawan  
Mumbai:-400 094

Dear Sir,

Re: Status of Complaint for Bond Series XXVIII (9.18%) Tranche A,B ,C,D & E for the period 01-10-2023 to 31-12-2023

We append below the break up of Investor's complaint received and redressed at our end during the period from 01/10/2023 to 31/12/2023.

Nature of Complaint	Opening Balance	Received	Attended	Pending
SEBI	NIL	NIL	NIL	NIL
BSE/NSE	NIL	NIL	NIL	NIL
Bond Holders/ Investors	NIL	NIL	NIL	NIL

Please no Complaint is pending with us for redressal for the above period.

Thanking you,

Yours sincerely,

For BEETAL

Financial & Computer services Pvt. Ltd



(Purit Mittal)

General Manager



Alankit ASSIGNMENTS LIMITED

4th January 2024

**Shri Manoj Kumar Gautam**  
Dy. General Manager (F&A).  
Bond Section.  
NPCIL HQs,  
Mumbai.

**SUB : Complaint Status of NPCIL Bonds during the period 01.10.2023 to 31.12.2023**

Dear Sir

This is with reference to compliance report for the period 01.10.2023 to 31.12.2023. In this regard we would like to inform you that we have not received any complaint for the following Bonds/Debenture.

Sr. No.	ISIN	Security Name	Amount (Rs. In Crores)
1	INE206D08469	7.34% SRS XXXIV NCD BONDS	2300.00
2	INE206D08477	6.80% SRS XXXV NCD BONDS	1785.10
3	INE206D08485	6.80% SRS XXXVI NCD BONDS	3675.00
4	INE206D08493	7.75% SRS XXXVII NCD BONDS	2350.00
5	INE206D08501	7.70% SRS XXXVIII NCD BONDS	2500.00

Hope you will find it in order

Thanks and Regards

For: Alankit Assignments Ltd.

  
**Abhinav Kumar Agarwal**  
Deputy General Manager

SEBI Registration Nos

INB20081235 INF20081235 INE20081235 INB10081234 INF10081234 INE10081234 INE20081235 INB20081236 INF00001363 IN-DR-NCDL-14-96 IN-DR-GDSL-43-99

CIN : U74210DL1991PLC042569

Registered Office : 205-208, Anarkali Complex, Jhandewalan Extension, New Delhi - 110055

Corporate Office : Alankit House, 4E/2, Jhandewalan Extension, New Delhi - 110055

Phone : +91-11-4254 1234 / 2354 1234 | Fax : +91-11-2355 2001 | Website : www.alankit.com | e-mail : info@alankit.com



**SBICAP  
Trustee**

SBICAP Trustee Company Ltd.

Ref No:7914/ STCL/DT/2023-24

Date: January 11, 2024

**Nuclear Power Corporation of India Limited**  
8-S-15, 8<sup>TH</sup> Floor,  
Vikram Sarabhai Bhavan,  
Anushakti Nagar, Mumbai- 4000 94

**Ref: Unsecured Redeemable Non-convertible Debentures ("NCDs") aggregating to Rs.2000 Crores (Series XXVIII Tranche A, B, C, D and E), Rs.2350 crores (Series XXXVII) and Rs. 2500 Crores (Series XXXVIII)**

Dear Sir/Madam,

This has reference to your email dated January 01, 2024, We SBICAP Trustee Company Limited ("STCL") are acting as Debenture Trustee of Series XXVIII (Tranche A, B, C, D and E), Series XXXVII and Series XXXVIII issued by Nuclear Power Corporation of India Limited ("Company").

We confirm that we have not received any investor complaints for the quarter ended 31<sup>st</sup> December 2023 from the Debenture holders of aforementioned NCDs.

Yours Faithfully,

For SBICAP Trustee Company Limited

  
Authorized Signatory.

Registered & Corporate Office : 4th Floor, Mistry Bhavan, 122, Dinshaw Vachha Road, Churchgate, Mumbai, Pin - 400 020.

☎ +91 22 4302 5566 / +91 22 4302 5555 ✉ corporate@sbicaptrustee.com CIN : U85991MH2005PLC158386

UDYAM REGISTRATION NUMBER (SMALL ENTERPRISE Under MSME Act, 2006) - UDYAM-MH-19-0111411

🌐 www.sbicaptrustee.com

*A Group Company of SBI*

**IDBI Trusteeship Services Ltd.**  
CIN : U65991MH2001GOI131154



No. 61502/ITSL/OPR/2023-24  
1<sup>st</sup> January, 2024

To,  
**Nuclear Power Corporation of India Limited**  
8th Floor, Vikram Sarabhai Bhavan,  
Anushakti Nagar,  
Mumbai- 400094

Kind Attn: Shri Nagesh V Pokle, Addl. General Manager (F&A)

Dear Sir,

Re: Your e-mail dated 1<sup>st</sup> January, 2024

Subject: Request for Investor Grievance/Complaints for the quarter ended as on 31.12.2023

We are in receipt of your above referred e-mail asking for our confirmation on receipt of any investor grievances/ complaints for the quarter ended as on 31.12.2023 pertaining to 8.40% Series XXIX-Tranche A to E, 8.14% Series XXX, 8.23% Series XXXI, 8.13% Series XXXII, 7.25% Series XXXIII and 6.80% Series XXXV.

In the said context, we confirm that we have not received any investor grievances/ complaints for 8.40% Series XXIX-Tranche A to E, 8.14% Series XXX, 8.23% Series XXXI, 8.13% Series XXXII, 7.25% Series XXXIII and 6.80% Series XXXV.

Kindly take the same on your records.

Yours faithfully,

For IDBI Trusteeship Services Limited

  
Authorized Signatory



**Regd. Office :** Universal Insurance Building, Ground Floor, Sir P. M. Road, Fort, Mumbai - 400 001.  
Tel. : 022-4080 7000 • Fax : 022-6631 1776 • Email : [itsl@idbitrustee.com](mailto:itsl@idbitrustee.com) • [response@idbitrustee.com](mailto:response@idbitrustee.com)  
Website : [www.idbitrustee.com](http://www.idbitrustee.com)



# CATALYST

Believe in yourself... Trust us!



CTL/23-24/4848

15<sup>th</sup> January, 2024

**Nuclear Power Corporation of India Limited**  
Vikram Sarabhai Bhavan,  
Anushakti Nagar,  
Mumbai – 400094

**Kind Attn: Shri. Nagesh Pokle**  
Additional General Manager (F&A), Bond Section

**Sub: Investor Grievances/Complaints Report' for the period 01.10.2023 to 31.12.2023 for 7.34% Series XXXIV (ISIN -INE206D08469) and 6.89% Series XXXVI (ISIN -INE206D08485)**

Dear Sir,

This has reference to your e-mail dated 01<sup>st</sup> January 2024, we, **Catalyst Trusteeship Limited**, in our capacity as bond trustee hereby confirm that we have not received any grievances directly from Bond Holders for the period 01.10.2023 to 31.12.2023.

Kindly take the same on records.

For Catalyst Trusteeship Limited

  


**Authorised Signatory**  
Name: Soham Vaidya  
Designation: Assistant Manager

## CATALYST TRUSTEESHIP LIMITED

Registered Office : GDA House, Plot No. 85, Bhusari Colony (Right), Paud Road, Pune - 411 038 Tel : +91 (20) 6680 7200  
Delhi Office : 910-911, 9<sup>th</sup> Floor, Kailash Building, 26 Kasturba Gandhi Marg, New Delhi - 110 001 Tel : +91 (11) 4302 9101/02  
Corporate Office : 901, 9<sup>th</sup> Floor, Tower-B, Peninsula Business Park, Senapati Bapat Marg, Lower Parel (W), Mumbai - 400013  
Tel : +91 (22) 4922 0555 Fax : +91 (22) 4922 0505  
CIN No. U74999PN1997PLC10262 Email : dt@custrustee.com Website : www.catalysttrustee.com

Pune | Mumbai | Bengaluru | Delhi | Chennai | GIFT City | Kolkata | Hyderabad



# Dispute Data Dashboard

last updated at 19 Jan, 2024 10:35:31 AM

Dispute History

File a New Dispute

**Total Disputes Received**

0

No change.

**Disputes Resolved**

0

Total disputes resolved in  
Online Arbitration

Total	Pre-Can	Con	Arb
0	0	0	0

**Average Resolution Time**

NaN days

**Recent Disputes**

**Disputes Filed Over Time**

Report a bug

Logout

NUCLEAR POWER CORPORATION OF INDIA LIMITED  
Intermediary - Nuclear Po

**Referred to ODR**

0

disputes

**Total Claim Value**

₹0.00  
Aggregate

**Top Dispute Region**

disputes