



न्यूक्लियर पावर कॉर्पोरेशन ऑफ इंडिया लिमिटेड Nuclear Power Corporation of India Ltd.

भारत सरकार का उद्यम
8 वा तल, विक्रम साराभाई भवन,
अणुशक्तिनगर मुंबई - 400 094
Tel :022-25991892

(A Govt. of India Enterprise)
8th Floor, Vikram Sarabhai Bhavan,
Anushakti Nagar, Mumbai - 400 094.
(CIN) - U40104MH1987GOI149458



ONLINE SUBMISSION ONLY

No. NPCIL/BOND/IG/Q2/13(3) SEBILODR/2024-25 /154

Date: 16.10.2024

To,
National Stock Exchange of India Limited,
Exchange Plaza, Bandra-Kurla Complex,
Bandra (East), **MUMBAI-400 051.**

Dear Sir/Madam,

Subject: Statement of Investor Complaints pursuant to Regulation 13(3) of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015 for the quarter (Q2) ended 30th Sep, 2024 (FY2024-25)

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015, please find below the statement of Investor Complaints for the (Q2) quarter ended 30th Sep, 2024 (Financial Year 2024-25) with respect to NCD Series (Series -XXVIII, XXIX, XXX, XXXI, XXXII, XXXIII, XXXIV, XXXV, XXXVI, XXXVII and XXXVIII)

STATEMENT OF INVESTOR COMPLAINTS RECEIVED THROUGH SCORES PORTAL FOR THE QUARTER ENDED 30th September, 2024

INVESTOR COMPLAINTS/GRIEVANCES WITH RESPECT TO NPCIL BONDS FOR
THE PERIOD FROM 01.07.2024 TO 30.09.2024 (FY2024-25)

| | |
|--|-----|
| 1. Number of Investor Complaints Pending as on 01.07.2024 | NIL |
| 2. Received during the period from 01.07.2024 to 30.09.2024 | NIL |
| 3. Disposed off during the period from 01.07.2024 to 30.09.2024 | NIL |
| 4. Number of Investor Complaints remaining unresolved as on 30.09.2024 | NIL |

STATEMENT OF INVESTOR COMPLAINTS RECEIVED FROM THE REGISTRARS (MCS Share Transfer Agent Ltd., Beetal Financial & Computer Services(P)Ltd. and Alankit Assignments Ltd.) FOR THE QUARTER ENDED 30th September, 2024

INVESTOR COMPLAINTS/GRIEVANCES WITH RESPECT TO NPCIL BONDS FOR
THE PERIOD FROM 01.07.2024 TO 30.09.2024 (FY2024-25)

| | |
|--|-----|
| 1. Number of Investor Complaints Pending as on 01.07.2024 | NIL |
| 2. Received during the period from 01.07.2024 to 30.09.2024 | NIL |
| 3. Disposed off during the period from 01.07.2024 to 30.09.2024 | NIL |
| 4. Number of Investor Complaints remaining unresolved as on 30.09.2024 | NIL |

as per B.S.

STATEMENT OF INVESTOR COMPLAINTS RECEIVED FROM THE DEBENTURE TRUSTEES (SBICAP Trustee Company Ltd., IDBI Trusteeship Services Ltd. and Catalyst Trusteeship Limited) FOR THE QUARTER ENDED 30th September, 2024

| INVESTOR COMPLAINTS/GRIEVANCES WITH RESPECT TO NPCIL BONDS FOR THE PERIOD FROM 01.07.2024 TO 30.09.2024 (FY2024-25) | |
|---|-----|
| 1. Number of Investor Complaints Pending as on 01.07.2024 | NIL |
| 2. Received during the period from 01.07.2024 to 30.09.2024 | NIL |
| 3. Disposed off during the period from 01.07.2024 to 30.09.2024 | NIL |
| 4. Number of Investor Complaints remaining unresolved as on 30.09.2024 | NIL |

Please acknowledge the receipt of the above.

- Note:** 1. It may be noted that there is no Investor Grievances/Complaints under ODR for the Quarter ended 30th September, 2024.
2. NPCIL has not received any Investor Grievances/Complaints through email or letter or any other form of complaint.

Thanking You,

For **NUCLEAR POWER CORPORATION OF INDIA LIMITED**

Dipankar Biswas 16/10/2024
(DIPANKAR BISWAS)

Dy. Manager (F&A)



- Encl.:** 1. Scores Portal Report
2. Complaints/Grievances Report from R& T Agents and Debenture Trustees
3. ODR Portal Report



National Stock Exchange Of India Limited

Date of

16-Oct-2024

NSE Acknowledgement

| | |
|-------------------------------|--|
| Symbol:- | |
| Name of the Company: - | Nuclear Power Corporation of India Limited |
| Submission Type:- | Announcements |
| Short Description:- | Disclosure under Regulation 13(3) |
| Date of Submission:- | 16-Oct-2024 11:42:34 AM |
| NEAPS App. No:- | 2024/Oct/944/944 |

Disclaimer : We hereby acknowledge receipt of your submission through NEAPS. Please note that the content and information provided is pending to be verified by NSEIL.

15/10/2024 15:56:40

Dashboard

Pending Auto
Assigned Complaints

Pending First
Level Review

Pending SEBI
Review Complaints

CPGRAMS
Complaints

CPGRAMS
Appeals

My Profile

Reports

Entity Dashboard

0

Number of complaints
received

0

Number of complaints
auto assigned to entity

0

Number of complaints
pending with
complainant awaiting
first level review

0

Number of complaints
escalated to Designated
Body for first level
review

0

Number of complaints
pending with
complainant awaiting
second level review

0

Number of complaints
escalated to SEBI for
second level review

0

Number of complaints
disposed

Complaint Lists

Download Excel Report

Search by Registration Number/Category/PAN



No Complaint Received!



MCS Share Transfer Agent Limited

3B3 3rd FLOOR GUNDECHA ONCLAVE KHERANI ROAD
SAKINAKA ANDHERI EAST MUMBAI 400072

PhoneNo: 022-28516021-22, 022-46049717, Email: helpdesk@mcsregistrars.com

Website: www.mcsregistrars.com, CIN:NO.U67120WB2011PLC165872



October 03, 2024

Nuclear Power Corporation of India Ltd

8th Floor, Vikram Sarabhai Bhavan

Anushakti Nagar

Mumbai- 400 094.

Dear Sir,

Kind Attn : Shri Nagesh V Pokle. Additional General Manager(F & A).

Sub : Investor's Grievances/Complaint Report for the period from 01.07.2024 to 30.09.2024 .

This has reference to the above, regarding investor's grievance status for the period from 01.07.2024 to 30.09.2024 for the Series XXIX, XXX, XXXI, XXXII AND XXXIII- for Tranche A to E of NPCIL Bonds.

In this regard, we would like to state as there was no complaints/grievance as on 30.09.2024 for the aforesaid series.

Please take a note of the same.

Thanking you,

Yours faithfully,

For MCS Share Transfer Agent Ltd

CP Prabh

Chandrakanth Prabhu
Manager

BEETAL

BEETAL FINANCIAL & COMPUTER SERVICES (P) LTD.

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

CIN No: U67120DL1993 PTC 052486

Regd & Admn. Office: BEETAL HOUSE, 3rd Floor, 99 Madangir, Behind LSC

Near Dada Harsukhdas Mandir, New Delhi-110062, Phone: 011-29961281-83

Fax: 011-29961284 Email: beetal@beetalfinancial.com, Web Site: www.beetalfinancial.com

Ref: -BTL/Q-2/2024-25/16

Dated:05/10/2024

Nuclear Power Corporation of India
Vikram Sarabhai Bhawan, 7th Floor
South Wing, Anushakti Bhawan
Mumbai:-400 094

Dear Sir,

Re: Status of Complaint for Bond Series XXVIII (9.18%) Tranche A,B ,C,D & E for the period 01-07-2024 to 30-09-2024

We append below the break up of Investor's complaint received and redressed at our end during the period from 01/07/2024 to 30/09/2024.

| Nature of Complaint | Opening Balance | Received | Attended | Pending |
|----------------------------|-----------------|----------|----------|---------|
| SEBI | NIL | NIL | NIL | NIL |
| BSE/NSE | NIL | NIL | NIL | NIL |
| Bond Holders/ Investors | NIL | NIL | NIL | NIL |

Please no Complaint is pending with us for redressal for the above period.

Thanking you,

Yours sincerely,

For BEETAL

Financial & Computer services Pvt. Ltd



(Punit Mittal)

General Manager



Alankit ASSIGNMENTS LIMITED

11th October, 2024

Shri Nagesh V Pokle,
Additional General Manager (F&A),
Bond Section,
NPCIL HQs,
Mumbai.

SUB : Complaint Status of NPCIL Bonds during the period 01.07.2024 to 30.09.2024

Dear Sir,

This is in reference to compliance report for the period 01.07.2024 to 30.09.2024. In this regard we would like to inform you that we have not received any complaint for the following Bonds/ Debenture.

| Sr. No. | ISIN | SECURITY NAME | AMOUNT (Rs. In Crores) |
|---------|--------------|-----------------------------|------------------------|
| 1 | INE206D08469 | 7.34% SRS XXXIV NCD BONDS | 2300.00 |
| 2 | INE206D08477 | 6.80% SRS XXXV NCD BONDS | 1785.10 |
| 3 | INE206D08485 | 6.80% SRS XXXVI NCD BONDS | 3675.00 |
| 4 | INE206D08493 | 7.75% SRS XXXVII NCD BONDS | 2350.00 |
| 5 | INE206D08501 | 7.70% SRS XXXVIII NCD BONDS | 2500.00 |

Hope you will find it in order

Abhinav Kumar
Agarwal

Document signed by Abhinav Kumar Agarwal
DN : cn=Abhinav Kumar Agarwal, o=Alankit Assignments Limited, ou=Alankit Assignments Limited, email=abhinav@alankit.com, c=IN
Signed by: Abhinav Kumar Agarwal
IP: 103.145.128.100
Date: 2024.10.11 10:20:18 +05:30

Thanks and Regards

For: Alankit Assignments Limited

Abhinav Kumar Agarwal
Deputy General Manager

SEBI Registration Nos.

INB230881235, INF230881235, INE230881235, INB010881234, INF010881234, INE010881234, INE260881235, INB050881235, INP000001363, IN-DP-NSDL-14-96, IN-DP-CDSL-43-99

CIN : U74210DL1991PLC042569

Registered Office : 205-208, Anarkali Complex, Jhandewalan Extension, New Delhi – 110055, India

Corporate Office : Alankit House, 4E/2 Jhandewalan Extension, New Delhi – 110055, India

Phone : +91-11-4254 1234 / 2354 1234 | **Fax :** +91-11-2355 2001 | **Website :** www.alankit.com | **e-mail :** info@alankit.com

Regional Office : R. R. House, Ideal Industrial Estate, Opp. New Empire Mills, Senapati Bapat Marg, Lower Parel (West), Mumbai – 400 013, India

Phone : +91-22-4348 1200 / 400 | **Fax :** +91-22-4058 1206 | **e-mail :** alankitmumbai@alankit.com

Ref No:4598/ STCL/DT/2024-25

Date: October 08, 2024

To,
Nuclear Power Corporation of India Limited
8-S-15, 8TH Floor,
Vikram Sarabhai Bhavan,
Anushakti Nagar, Mumbai- 4000 94

Ref: Unsecured Redeemable, Non-convertible Debentures ("NCDs") aggregating to Rs.2000 Crores (Series XXVIII Tranche A, B, C, D and E), Rs.2350 crores (Series XXXVII) and Rs. 2500 Crores (Series XXXVIII)

Dear Sir/Madam,

This has reference to your email dated October 08, 2024, We SBICAP Trustee Company Limited("STCL") are acting as Debenture Trustee of Series XXVIII (Tranche A, B, C, D and E), Series XXXVII and Series XXXVIII issued by Nuclear Power Corporation of India Limited ("Company").

We confirm that we have not received any debenture holder's complaints for the quarter ended as on September 30, 2024 of aforesaid NCDs.

Yours Faithfully,

For SBICAP Trustee Company Limited


Authorized Signatory 

SBICAP Trustee Company Ltd.

Registered & Corporate Office : 4th Floor, Mistry Bhavan, 122, Dinshaw Vachha Road, Churchgate, Mumbai, Pin - 400 020.
☎ +91 22 4302 5566 / +91 22 4302 5555 ✉ corporate@sbicaptrustee.com CIN : U65991MH2005PLC158386

UDYAM REGISTRATION NUMBER (SMALL ENTERPRISE Under MSME Act, 2006) - UDYAM-MH-19-0111411

www.sbicaptrustee.com

A Group Company of SBI

IDBI Trusteeship Services Ltd.

CIN : U65991MH2001GOI131154



Date: - 6204 /ITSL/OPR/2024-25

Ref: - 15th October 2024

Nuclear Power Corporation of India Limited
8th Floor, Vikram Sarabhai Bhavan,
Anushakti Nagar,
Mumbai- 400094.

Kind Attn :- Shri Nagesh V Pokle , Addl. General Manager (F&A)

Re: - Your e-mail dated 10th October 2024

Subject: - Request for investor Grievance / Complaints for the quarter ended as on 30th September, 2024

Dear Sir,

We are in receipt of your above referred e-mail asking for confirmation on receipt of any investor Grievance / Complaints for the quarter ended as on 30th September, 2024, pertaining to the Bond Series XXIX to XXXIII and Series XXXV.

In the said context, we confirm that we have not received any Grievance / Complaints for the quarter ended as on 30th September, 2024, pertaining to the Bond Series XXIX to XXXIII and Series XXXV.

Kindly take the same on your records,

Thanking you

Yours faithfully

For IDBI TRUSTEESHIP SERVICES LTD


Authorized Signatory

CTL/24-25/10620

07th October, 2024

Nuclear Power Corporation of India Limited
Vikram Sarabhai Bhavan,
Anushakti Nagar,
Mumbai – 400094

Kind Attn: Shri. Nagesh Pokle
Additional General Manager (F&A), Bond Section

Sub: Investor Grievances/Complaints Report' for the period 01.07.2024 to 30.09.2024 for 7.34% Series XXXIV (ISIN -INE206D08469) and 6.89% Series XXXVI (ISIN -INE206D08485)

Dear Sir,

This has reference to your e-mail dated 03rd October 2024, we, **Catalyst Trusteeship Limited**, in our capacity as bond trustee hereby confirm that we have not received any grievances directly from Bond Holders for the period 01.07.2024 to 30.09.2024.

Kindly take the same on records.

For Catalyst Trusteeship Limited



Authorised Signatory

Name: Soham Vaidya

Designation: Assistant Manager



Dispute Data Dashboard



last updated at 15 Oct, 2024 04:01:18 PM

- Dashboard
- Dispute History
- File a New Dispute

Total Disputes Received

0

No change

Disputes Resolved

0

Total disputes resolved

Average Resolution Time

NaN days

| Total | By Conciliation | Conciliation | Arbitration |
|-------|-----------------|--------------|-------------|
| 0 | 0 | 0 | 0 |

Recent Disputes

Disputes Filed Over Time

Reporting

Logout

NUCLEAR POWER CORPORATION OF INDIA LIMITED
intermediary - Nuclear Po

Referred to ODR

Total Claim Value

Top Dispute R

Report Date